

Branchless Banking (BB) Statistics (Jan-Mar 2025)

Agricultural Credit & Financial Inclusion Department

Table 1: BB Key Indicators

Indicators	Jan-Mar 2025	Oct-Dec 2024
Number of Agents	722,585	708,559
Number of Active BB Agents	276,794	286,978
Number of Accounts	132,987,503	126,765,048
Number of Active Accounts	62,025,287	61,441,068
Deposits as on Quarter end (Rs. In millions)	222,585	170,879
Number of transactions during the quarter (number in '000')	1,815,106	1,566,157
Value of transactions during the quarter (Rs. In millions)	8,348,919	7,337,727
Average size of transactions (in Rs.)	4,600	4,685
Average daily transactions (numbers)	20,167,850	17,401,744
Average deposit in accounts (Rs.)	1,674	1,348

Table 2: Break-up of BB transactions

Type of Transactions	Volume (No	. in Million)	Value (PKR in Billion)		
Type of Transactions	Jan-Mar 2025	Oct-Dec 2024	Jan-Mar 2025	Oct-Dec 2024	
Customer Oriented	1,808	1,561	7,638	6,576	
Agent related (for liquidity purpose)	6.7	5	710	761	
Total BB Transactions	1,815	1,566	8,348	7,337	

Table 3: Province-Wise BB Position

Jan-Mar 2025

	BB Accounts		BB Transactions		BB Agents	
Province	Number	% Share	Number	% share	Number	% Share
Azad Kashmir	2,391,177	2%	25,026,174	1%	12,601	2%
Balochistan	3,515,510	3%	40,689,556	2%	16,115	2%
Gilgit-Baltistan	571,769	0.4%	10,977,473	0.6%	4,494	0.6%
Khyber Pakhtunkhwa	17,515,262	13%	216,286,335	12%	81,963	11%
Punjab (Including ISB)	82,097,076	62%	1,180,131,391	65%	463,983	64%
Sindh	26,896,709	20%	341,995,551	19%	143,429	20%
Total	132,987,503	100%	1,815,106,480	100%	722,585	100%

Table 4: Break-up of Social Welfare Disbursements

Jan-Mar 2025

Programs	Total G2P beneficiaries during the quarter	Amount disbursed during the Quarter (Rs.)	% Share (Amount Disbursed)
BISP	22,275,360	124,878,919,530	63%
World Food Program			
IDP Payments			
EOBI Pensioners	673,901	19,568,742,171	10%
Zakat & Usher			
Others	4,594,109	53,259,388,055	27%
Total	27,543,370	197,754,920,309	100%

Table 5: Gender-wise segregation of BB accounts

Jan-Mar 2025

Province	Male Female	Female	Total	Share within Province		Share across Pakistan	
				Male	Female	Male	Female
Azad Kashmir	1,607,837	783,340	2,391,177	67.2%	32.8%	1.2%	0.6%
Balochistan	2,686,337	829,173	3,515,510	76.4%	23.6%	2.0%	0.6%
Gilgit-Baltistan	434,478	137,291	571,769	76.0%	24.0%	0.3%	0.10%
Khyber Pakhtunkhwa	12,797,220	4,718,042	17,515,262	73.1%	26.9%	9.6%	3.5%
Punjab (Including ISB)	55,328,108	26,768,968	82,097,076	67.4%	32.6%	41.6%	20.1%
Sindh	18,476,156	8,420,553	26,896,709	68.7%	31.3%	13.9%	6.3%
Total	91,330,135	41,657,368	132,987,503	68.7%	31.3%	68.7%	31.3%

Table 6: Volume and Value of different types of transactions

	Jan-M	ar 2025	Oct-Dec 2024		
	Volume of Value of		Volume of Value of		
Type of Transactions	Transactions	Transactions	Transactions	Transactions	
	(Numbers)	(Rs.)	(Numbers)	(Rs.)	
Agent transfers for liquidity		, ,		•	
L2 account to L2 accounts transfers	4,308,616	339,355,561,482	3,520,909	353,504,891,699	
L2 account to agents banking accounts	521,529	131,250,301,041	396,005	144,643,178,145	
transfers	,	, , ,	,	, , ,	
Agents banking accounts to L2 accounts	1,707,048	218,062,776,894	1,271,406	232,191,445,136	
transfers					
Cash Deposit in L2 by agents	132,734	21,344,330,774	188,257	31,463,014,690	
Fund Transfer by Customers					
Account to account fund transfers (by					
MW* holders)					
MW to MW transfers	364,779,290	1,618,693,551,017	322,764,918	1,396,846,968,925	
MW to customers banking accounts	272,408,950	1,823,792,028,563	237,432,079	1,544,342,919,386	
transfers					
Customers banking accounts to MW	363,128,649	1,907,068,074,482	312,660,340	1,584,559,655,559	
transfers					
MW-to-person fund transfers	139,803	1,344,056,249	144,620	1,452,865,566	
Person-to-MW fund transfers	2,040	33,832,644	1,852	29,492,746	
Others	-	-	19,734	117,588,789	
Bulk Payments					
a. Government to Person Payments					
G2P** through MW	35,519,016	184,656,107,099	16,699,384	115,769,694,331	
G2P through card	1,817,484	14,077,365,472	522,834	3,026,081,490	
b. EOBI Pensioners					
Pension payment through MW	1,716,842	19,195,689,101	1,269,730	14,106,408,019	
Pension payment through OTC***					
Salaries payments	1,530,327	37,537,590,681	1,391,248	33,614,465,631	
Others	23,401,388	77,056,917,249	13,399,424	32,699,350,801	
Cash deposit & withdrawal					
Cash Deposited in MW	78,862,622	484,595,333,369	77,900,597	480,191,594,038	
Cash Withdrawal from MW	17,795,758	146,835,974,449	17,931,809	144,243,518,513	
Cash withdrawal through card (G2P)	6,876,984	63,763,589,962	4,098,632	39,576,771,237	
Bill Payments & Top ups					
Utility Bills Payment	80,900,166	234,350,235,851	79,334,060	290,886,996,240	
Internet Bill Payments	417,010	1,279,822,244	363,160	1,403,501,995	
Mobile Top-ups	208,300,464	110,444,561,324	197,442,864	101,154,531,786	
Loan					
Disbursement	19,580,257	73,352,208,189	19,441,948	77,570,945,650	
Repayment	35,606,758	103,354,620,565	32,981,629	101,502,268,021	
Others					
Donations	1,060,975	252,645,844	811,710	126,677,132	
Retail Payments	207,087,096	221,505,201,484	146,536,887	178,295,939,809	
International Home remittance	454,837	9,441,214,596	428,641	8,908,897,200	
Account Opening Transactions	72,749	1,037,319	66,600	1,013,580	
Cash collection/payment services	67,340,806	289,934,271,202	57,840,455	253,863,677,772	
IBFT	19,636,282	216,339,869,324	19,295,270	171,632,561,310	
Total	1,815,106,480	8,348,918,768,471	1,566,157,002	7,337,726,915,195	

*MW: Mobile Wallet **G2P: Government to Person ***OTC: Over the Counter

Table 7: Customer Transaction Analysis (OTC vs. M-wallets)

Jan-Mar 2025

	0	TC	M-Wallets		
Type of Transactions	Volume of Transactions (Numbers) Value of Transactions		Volume of Transactions (Numbers)	Value of Transactions	
Fund Transfers					
MW to MW transfers			364,779,290	1,618,693,551,017	
MW to bank account transfers			272,408,950	1,823,792,028,563	
Bank account to MW transfers			363,128,649	1,907,068,074,482	
MW-to-person fund transfers			139,803	1,344,056,249	
Person to MW fund transfer	2,040	33,832,644			
Bulk Payments					
Government to Person Payments					
G2P through MW			35,519,016	184,656,107,099	
G2P through card	1,817,484	14,077,365,472			
EOBI Pensioners					
Pension payment through MW			1,716,842	19,195,689,101	
Pension payment through OTC					
Salary payment			1,530,327	37,537,590,681	
Others			23,401,388	77,056,917,249	
Cash deposit & withdrawal					
Cash Deposited in MW (excluding person to MW transfers)			78,862,622	484,595,333,369	
Cash Withdrawal from MW			17,795,758	146,835,974,449	
Cash withdrawal through card (G2P)	6,876,984	63,763,589,962			
Bill Payments & Top ups					
Utility Bills Payment	26,390,738	87,111,446,721	54,509,428	147,238,789,130	
Internet Bill Payments	189,433	367,896,784	227,577	911,925,460	
Mobile Top-ups	1,814,143	31,140,002,308	206,486,321	79,304,559,016	
Loan					
Disbursement	48	1,651,296	19,580,209	73,350,556,893	
Repayment	12,849,745	32,665,090,617	22,757,013	70,689,529,948	
Others					
Donations	2,672	1,136,680	1,058,303	251,509,164	
Retail Payments	775,310	1,961,479,099	206,311,786	219,543,722,385	
International Home remittance	11	968,341	454,826	9,440,246,255	
Account Opening Transactions	48,524	1,037,000	24,225	319	
Cash collection/payment services	32,279,729	235,608,786,595	35,061,077	54,325,484,607	
IBFT			19,636,282	216,339,869,324	
Total	83,046,861	466,734,283,839	1,725,389,692	7,172,171,514,440	